



Self catering terms and conditions

Gites du Vaugarny

Booking Period

- The booking period is minimum 4 nights, for self-catering accommodation.
- Change-over day can be anyday of the week.
- Properties are available from 4pm on the day of arrival and must be vacated by 10am on the day of departure.
- Occasionally, short breaks may become available during 'low' season. Please enquire at the contact address below. contact@manoir-du-vaugarny.com

Holiday Prices

- Domestic energy, gas and electricity, is included in the hire price subject to a fair use policy.
- Payments are accepted by electronic bank transfer only.
- **Any bank charges incurred will be payable by the hirer.**
- A cleaning charge of € 50 will be applied if at the end of your stay the cottage is not left clean and tidy.
- Bed linen and towels can be hired. (15 € per bed, 5€ per towels kit)

Booking

- Your booking is secured on receipt of a 25% non-refundable deposit. The balance of payment, or payment in full, must be received 8 weeks prior to your intended arrival.
- A fully refundable accidental damages deposit of €250 is required by cash at your arrival. This deposit will be refunded within 14 days of departure subject to return of keys and vacating the property on the departure date in the same condition in which it was hired.
- When you make a provisional booking, you will be asked to give details of your name and address. To confirm the booking a 'non-refundable' deposit must accompany a signed booking form. Please read our terms and conditions carefully as you are entering into an agreement with Gites du Vaugarny once you forward the signed booking form & deposit to us. On receipt of your deposit and booking form, your booking details and payment will be acknowledged.

Cancellations.

- We reserve the right to re-advertise the accommodation if full payment has not been received 8 weeks prior to your intended arrival. The booking deposit is not refundable.
- No refund of monies paid will be made within 8 weeks of your intended arrival.
- We strongly recommend guests obtain appropriate holiday cancellation insurance to insure fully against all holiday risks, particularly overseas.

Linen & Towels.

- You can bring your own bed linen and bath towels or rent it as your convenience.
- But you will require your own beach towels.



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Legal Contract.

- Your booking constitutes a legal contract and you are responsible for the total rental price.
- Completion of a booking form and/or completion of a telephone booking is deemed as acceptance of these conditions.
- The holiday accommodation is for the exclusive use of the hirer and the people named on the booking for the period of the hire as stated on the hire contract.
- The accommodation and facilities are used entirely at the guests own risk. The owner is absolved of all liability for accidents, loss or damage to any person or property howsoever caused.

Smoking and Animals

In the interests of fire prevention and for the comfort of future guests, the property is strictly non-smoking and animals are not permitted. Please note that a booking would be terminated immediately if any of the party were deemed to have smoked within the property or if an animal was allowed access into the property. The person who signed the booking form may be liable for the costs of professional cleaning in either case and no refund would be made for early departure.

Access and Damage

The owners shall be allowed access to the accommodation at any reasonable time with prior notice given wherever possible for the purpose of emergency repair or any other need. In the event of accidental breakage, damage or theft, we ask that guests report them, however minimal, as soon as possible, so that we can make the necessary repairs or replacement so as not to inconvenience the following guests.

Breakages and/or damage and/or theft of a substantial nature which requires replacement or professional cleaning, caused by guests during their occupancy must be paid for. The person who made the booking is responsible for such payments and the debit/credit card details submitted at the time of booking will be charged accordingly.

Guest Responsibility

We endeavor to make the properties as welcoming and homely as possible and we want guests to relax and enjoy their holiday to the full. In return, we do ask that guests are responsible and take reasonable care of each properties contents and that the properties and all equipment is left in a clean and tidy condition as you found it yourself.

The properties must be securely locked and windows shut at all times when left unattended.

Faults and Complaints

Please do inform us as soon as possible if you have a complaint with your accommodation or if you find that anything is faulty within the accommodation that needs our attention, so that we can assist and repair or make alternative arrangements.

This contract shall be governed by French law in every particular including formation and interpretation and shall be deemed to have been made in France. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in France. Please note that these booking conditions will be included on my confirmation invoice/statement.